



# The Experts in Authorised VMware Training

Global Knowledge schedule and deliver more sessions of VMware Authorised courses across EMEA than any other VMware Authorised Training Partner. In fact, we deliver in over 50 classroom locations in Europe, Middle East and Africa. Through our partnership with VMware, we also offer live online learning courses for your convenience.

## Authorised VMware Content – Authorised Instructors

As a VMware Authorised Training Partner, we use only authorized VMware content. This means that all our courses meet the educational requirements for VMware certification and that you will always be training on the latest releases. Additionally, all our instructors are also authorised by VMware. Each instructor undergoes a rigorous preparation program and receives ongoing support from VMware ensuring that you will always learn from a true VMware expert.

## New VMware vSphere 5.0 and View 5 Curriculum

Our updated VMware curriculum includes two new courses based on the latest vSphere release. VMware vSphere: Install, Configure, Manage [V5.0] and VMware vSphere: What's New [V5.0], are now available. In addition to our current vSphere 5.0 courses, several more advanced level courses are debuting soon, as well as VMware View 5 courses.

## Prepare for VMware Certification

The VMware Certified Professional (VCP) Program demonstrates your expertise in a virtual infrastructure and increases your potential for career advancement. The high standards expected of a VCP means it's one of the most sought after certifications. To become a VCP, you must attend an authorised VMware training course or you will not be certified or confirmed by VMware. All of our courses are VMware-authorized, so they meet the educational requirements for VCP certification.

We also offer training that prepares you for the VMware Certified Advanced Professional (VCAP) certification, available in two disciplines: VCAP on vSphere 4—Datacenter Administration and VCAP on vSphere 4—Datacenter Design. In addition, we offer a variety of courses designed to help VMware partners obtain and/or retain their required competencies.

### VMware Education Partner of the Year

Global Knowledge is the only training provider to be recognized as VMware's Education Partner of the Year two years running. In addition to winning the Education Partner of the Year in 2009, we were also selected as the 2010 Education Partner of the Year at VMware Partner Exchange held in February 2011.

### Redeem VMware Consulting and Training Credits

We accept VMware Consulting and Training Credits. For more information about credits and redemptions, please visit [www.globalknowledge.net/psa](http://www.globalknowledge.net/psa).

# Why Choose Global Knowledge?

## Why Choose Us for Your IT and Business Training?

Global Knowledge is the worldwide leader in IT and business skills training. No other training provider is as dedicated as we are to providing customers with the absolute best training experience. With our unique brand of IT and Business Training, you can:

### Learn from the Best Instructors

- More VCP, VCAP, MCSE, MCSA, MCITP, CCIE and CCSI instructors than any other training provider.
- Our Project Management course instructors are experienced and certified professionals.
- Many of our instructors are also consultants, bringing their real-world knowledge, tips and best practices into the classroom.

### Engage with Custom, Hands-On Labs and Exercises

- Vendor Official courseware is enhanced with custom labs and exercises to maximise hands-on training and dramatically improve your learning experience.
- Millions of euros are invested in the latest equipment, enabling you to configure and troubleshoot cutting-edge routers, switches, IP phones, optical and security equipment and much more.
- Our Business Training courses feature in-class case studies and exercises so you can practice what is taught.

### Choose from Robust Delivery Options

- Premium content and expert instruction are offered via open-enrollment classrooms; live web-based virtual classrooms; private on-site instruction; and self-paced learning on CD.
- We also can provide a tailored, collaborative learning solution that best meets your needs.

### Train Your Entire Team or Company with Our Worldwide Solutions

- Classroom training centers located in 23 countries; online and on-site instruction worldwide; courses can be taught in 11 different languages.
- Proven capability to deliver timely, consistent, and high-quality training solutions to the individual, to teams, and to a globally dispersed workforce.

### Select from More Than 1,200 Courses

Our broad and deep training portfolio spans foundational and specialised training and certifications.

#### Our IT Training includes:

- |             |             |                     |             |
|-------------|-------------|---------------------|-------------|
| • VMware    | • AppSense  | • Networking        | • VoIP      |
| • Microsoft | • SonicWALL | • & Wireless        | • Telephony |
| • Cisco     | • IBM       | • Programming       |             |
| • Avaya     | • Citrix    | • Operating Systems |             |
| • Red Hat   | • Oracle    | • Security          |             |

#### Our Business Training includes:

- |                      |                                |                          |
|----------------------|--------------------------------|--------------------------|
| • Project Management | • Business Analysis            | • Business Skills        |
| • ITIL               | • Business Process Improvement | • Leadership Development |
| • People Management  |                                |                          |

## Experience Award-Winning Training

- VMware Global Education Partner of the Year
- Microsoft Learning Competency Marketing Acceleration Partner of the Year
- Cisco Worldwide Learning Partner Award of Excellence for Collaboration
- TrainingIndustry.com List of Top 20 Companies
- PMI Product of the Year
- TrainingIndustry.com Top 20 IT Training Company
- IBM Outstanding Contributor
- #1 Most Recommended IT Training Provider\*
- #1 in Customer Satisfaction\*

\* From a Q2 2011 survey of the "IT Professional Advisory Panel," a blind panel comprised of IT professionals. Survey data collected by Vision Critical LLC.

